

Cabinet Lead Reports – 18 February 2015

Councillor Mike Fairhurst - Cabinet Lead for Marketing and Development

Website/IT

Havant Borough Council will be going through Public Service Network compliance again in April – this is a compulsory requirement for all Councils. The work involves checking versions of software and ensuring our IT security is to the required level.

Meanwhile we are preparing to support the Council in delivering a number of IT projects in the coming year: we have identified our IT work programme for 2015-16 such as: a customer portal, a new website, an updated Planning Portal, and a new document management solution.

Service Futures-change management

Service Futures continues to pull together the objectives surrounding the delivery of the Corporate Strategy, with the work streams of Delivering Differently, Growth and Prosperity, Strategic Contracts and Organisational Development. Delivering Differently is picking up pace and significant design work stands us in good stead for the forth coming year.

Delivering Differently continues to change how we work:

- Legal Services is on track and will deliver a shadow company in the new financial year. The team are already selling services to other bodies and income has started to be generated.
- Personalisation, after approval the project moved to its procurement stage and will ensure we have the modern tools to deliver a new type of service to our customers. The project is on time and within budget.
- Strategic Contracts is making good progress in developing the 5 way partnership. Services are presently writing specification to prepare for procurement. The team are focused on consultation with our customers and anticipate this being finalised within the next 4 weeks.
- Operational Services, the team are working hard to develop service specifications ready for a Cabinet report in the spring.

“Prosperity Havant” brings a focus to the economic development opportunities for the area, alongside investment and business support and skills development. The teams are now taking these themes forward.

The 15-16 priorities surrounding Organisational Development involve a culture workshop programme for staff in conjunction with Portsmouth University to be held in the next few weeks. This will set the scene for the transformation of our organisation – which is critical to the success of Delivering Differently.